

# Shaws Furniture & Appliances

December 18, 2010

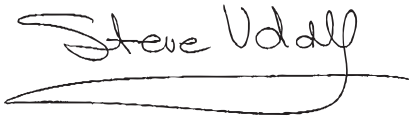
Smith Business Solutions Inc.  
1673 Richmond St., Suite 218  
London, ON N6G 2N3

Dear Mike: I am writing to let you know how happy we are in choosing Smith Business Solutions for the 2nd time. As you know, this time was for a Temporary Store Closing Sale during our recent renovation in Napanee.

The team you sent us, led by Paul Evans and his sales staff of Debbie Gonzales and Terri Sharp did a great job. Paul and his people ran our temporary location virtually independently, allowing us to concentrate on the renovation and getting the product out to our customers.

The sale results were impressive as well. In 9 short weeks, we managed to do almost 50% of our previous year's business, and at a very respectable profit margin. I also feel that it is important to mention that at all times, your people were personable and professional, treating our long time customers with courtesy and respect.

Thank you very much,

A handwritten signature in black ink that reads "Steve Udall". The signature is written in a cursive style and is positioned above a horizontal line that serves as a separator.

Steve Udall  
Formerly Shaw's Furniture and Appliances  
Now Napanee Home Furniture

**447 CENTRE ST. NORTH**  
**NAPANEE, ON TEL: 613-354-2155**